



Thank you for reviewing our payment policy and fee schedule. This information is also found in the “Office and Financial Policies” document and is part of the administrative paperwork you sign prior to becoming a patient.

Fee Schedule

Initial consultations with new patients: \$475.

Follow-up visits and phone consultations:

1 hour \$350.00 | 45 minutes \$262.50 | 30 minutes \$175.00 | 15 minutes \$87.50

All other visit fees or extra time will be prorated at \$87.50 per 15-minute increment.

Patient requested medical record copies: \$25.00 for the first 20 pages and \$0.50 per page thereafter, plus postage. The cost of the test kits and supplements that you purchase from our office will be added to your bill at checkout. Patients are also responsible for making payment arrangements directly with laboratory and radiological service providers.

Payments

Payment is required at the time of your visit, and may be made with cash, personal check or credit card (Visa, MasterCard and Discover are accepted). Patients are expected to keep their account paid in full in order to maintain ongoing treatment. Checks cannot be post-dated or held and returned checks will be subject to bank charges.

Insurance Billing

NeuroEndocrine Consulting LLC does not bill or accept 3rd party payments from insurance carriers, Medicare or Medicaid. We provide receipts that patients can submit to their insurance carriers for reimbursement. Typically, only office visits are eligible for coverage. Reimbursement will generally be available if your plan covers out-of-network provider services. HSA accounts can be used for qualifying items and services. Please check with your insurance carrier to confirm your covered benefits.

Nancy Benzel, PA-C has opted out of the Medicare program. No claims for reimbursement may be submitted to Medicare for her services although Medicare will continue to pay for orders for ancillary covered services (i.e. prescriptions, lab tests, diagnostic studies, etc). If you are a Medicare beneficiary (or eligible), Medicare rules require that you execute a “Medicare Private Contract” in order to receive treatment.

Cancellation Policy

We require 2 business days notice to cancel or reschedule an appointment to avoid a charge at the full rate of the missed office visit. Monday appointments should be cancelled by Wednesday. Missed appointment fees must be paid prior to receiving future services. Please note that insurance companies will not reimburse missed appointment fees.